

The Career Retreat™

Event Terms and Conditions

As at 10 September 2021

The crew at CareerGrow looks forward to welcoming you to your Virtual Event. Here are a few brief Ts & Cs that apply to help things be transparent and run smoothly.

Substitutions

If, after booking and paying for an event you are unable to attend, you are welcome to nominate someone else to attend in your place. Please email us at support@careergrow.coach to provide the name and email address of any substitutions, at least two hours prior to the event start time.

Cancellations – sliding scale

If you need to cancel, you need to do so in writing to support@careergrow.coach. The effective date of your notice is the date of your email.

- Cancellation more than 14 days before the event: 100% refund.
- Cancellation less than 14 days and more than 7 days before the event: 50% refund.
- Cancellation 7 days or less before the event: no refund but we will provide access to the online self paced program in lieu of the Retreat, valued at \$290.

Cancellations or changes made by CareerGrow

- (1) Amendments: CareerGrow reserves the right to modify the event agenda up to and including on the day of the event. CareerGrow puts programs together through on-going research to provide the most current and relevant information or format. This means that occasionally the program changes over the duration of the campaign. Other times it may be necessary, due to unforeseen circumstances, to alter the program, location and/or speakers. Refunds or credit-notes will only be issued for event cancellations, in line with the cancellation policy.
- (2) Cancellation: If circumstances cause CareerGrow to cancel an event, all delegates will be informed as soon as possible and the full registration fee will be refunded (within 7 days). If, for any reason, CareerGrow has to cancel an event, CareerGrow accepts no responsibility for covering other costs incurred by delegates and guests.
- (3) If the affected Event is terminated due to a Force Majeure occurrence before the first day of the Event, we will reschedule and your registration fee will be applied to the rescheduled Event

Participant Requirements

Access. Your registration entitles you to access the Virtual Event for which you have registered. Any and all other costs associated with your attendance shall be borne solely by you, and CareerGrow shall have no liability for such costs.

A few guidelines:

- (i) **Limitations on Use.** By registering for a Virtual Events you agree not to sell, trade, transfer, or share your access link and/or code, unless such transfer is granted by CareerGrow. If CareerGrow determines that you have violated this policy, they may cancel your access and retain any payments made by you.
- (ii) **Disruptive Conduct.** You acknowledge and agree that CareerGrow reserves the right to remove you from the event if they determine that your participation or behaviour create a disruption or hinder the event or the enjoyment of the event content by other attendees.
- (iii) **Recording, Live Streaming, and Videotaping.** Participants may not record or broadcast audio or video of the Virtual Event or its sessions.

Virtual Event Registration Confirmation

- (i) Once you have completed your registration, you will receive your registration confirmation by email. Please ensure that your valid email is entered correctly when you book. Be sure to check your junk email box too in case any of your Event email(s) are caught by spam filters.
- (ii) You will receive essential information for registered attendees electronically at the email address that was provided when you booked.
- (iii) In addition, you will also be added to the Virtual Event participant list for notifications of future events. If you would like to opt-out of any of these benefits, you can unsubscribe using the link provided.

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